

ADI has forged a relationship with Mercury Payment Systems(MPS) for technical support and customer service. Therefore, we work **exclusively** with MPS and can only support credit card integration when using them.

However, Microsoft RMS does work other processors.

If you are looking at using a processor other than MPS make sure of the following:

1. That processor is on Microsoft's approved list
2. That processor has the expertise to setup RMS
3. That processor has staff with RMS experience to support you.

Mercury's rates and fees are straightforward. They provide many free added values that go above and beyond those of other processors, such as:

- + Free Gift Card Possessing
- + Free integrated software into Microsoft RMS
- + 24/7 live technical and customer support
- + Real-time transaction reporting and web reporting
- + Daily settlement and deposit information
- + Authorization network outage protection
- + Data security

Items you lose if you switch:

- Gift Cards working directly with RMS
- ADI/ MPS Support
- ADI credit card setup
- ADI Hardware support Pin pad, credit card reader

ADIs policy with credit card integration and Microsoft RMS:

Due to technical challenges ADI only offers support for MPS for credit card processing

When a customer is using a processor other than MPS, ADI cannot provide any credit card support. If you have any questions and/or problems with credit cards/processing or Microsoft RMS software with credit cards, ADI cannot support you. You must call your new processor directly to obtain support. You also must call your new processor to obtain all processing and account data necessary to enter into RMS for setup.

_____ : *initial you read the preceding information*